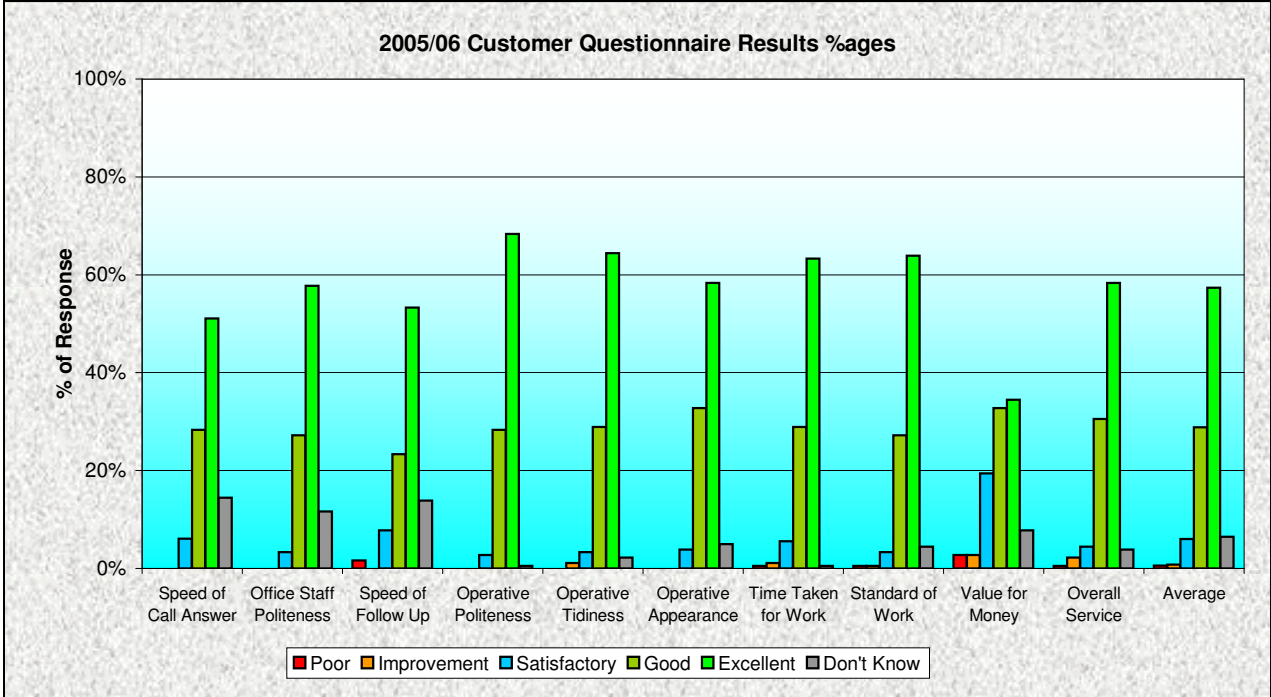


CALDER Services Customer Questionnaire Results

Calder Services would like to thank all our customers who completed and returned customer service questionnaires over the years.

Approximately 15% of our distributed questionnaires are now completed by customers and returned for analysis. Some of the results are graphically illustrated below for your perusal.



We have now been receiving completed questionnaires since 1996 and below is a graph illustrating responses to the question 'Do you consider Calder Services to be value for money?'

